

SAMSUNG

# TOP 5

## Troubleshooting Tips

### Your Dryer

Scan the QR code  
to view our helpful  
How-to Videos

#### 1. Doesn't Dry.

- Be sure the exhaust hood outside of the home can open and close freely.
- Check exhaust system for lint. Ducting inspected and cleaned annually.
- Do not overload. 1 wash load = 1 dryer load.
- When using a sensor dry cycle, extra small or large loads may not tumble properly. Try adding a few towels to the load.



#### 2. Is Too Noisy.

- Check the load(coins, loose buttons, nails, etc.) and remove promptly.
- Be sure the dryer is leveled properly as outlined in the installation guides.
- It is normal for the dryer to hum due to the high velocity of air moving through the dryer drum and exhaust system.



#### 3. Will Not Start.

- Make sure the door is latched firmly.
- Be sure the power cord is plugged into a live electrical outlet.
- Check the home's circuit breaker and fuses.
- Press the Start/Pause button again if the door is opened during the cycle.



#### 4. Doesn't Run.

- Make sure the door is latched shut.
- Be sure the power cord is plugged into a live electrical outlet.
- Check the home's circuit breaker and fuses.
- Press the Start/Pause Button again if the door is opened during the cycle.



#### 5. Wet Clothing at End of Cycle.

- Check the home's ventilation system (elbows or extra long ducts)
- Make sure the lint filter is cleaned before every load.
- Divide larger loads into smaller loads for drying.
- Please scan QR code for How-to videos .
- When using a sensor dry cycle, extra small or large loads may not tumble properly. Try adding a few towels to the load.



\* All videos play with english only.



Helpful video  
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